

Homestay Review



Together We Learn



**Central Okanagan
Public Schools**

International Education



Homestay is the



of our Program.

A **HOME** away from home



Parents from around
the world entrust the
safety and well-being
of their children

Welcoming families
embrace students as
their own family
members

Family environment
creates authentic
cultural and language
learning



Homestay Coordinators



Lori McPhail
MBSS CNB GMS



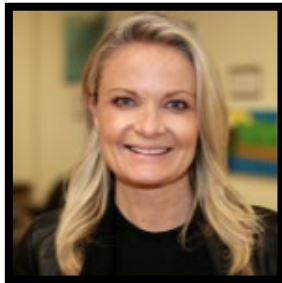
Wendy Burridge
RSS RMS SVM



Scott Kocil
KSS DRK KLO GESS



Masao Matsubara
OKM CFM



Karlee Sieben
Activities Coordinator



Nathalie Messent
Relief Homestay Coordinator
All Zones



24 HOUR EMERGENCY NUMBER

250-801-5684

Administration & Support Staff



Raquel Steen
Assistant Superintendent



Steve Cann
District Principal
International Education



Violeta Malfair
District Principal
International Education
& Welcome Centre

Administrative Assistants

Julie Melia
Heather Oishi
Alisha Trethewey

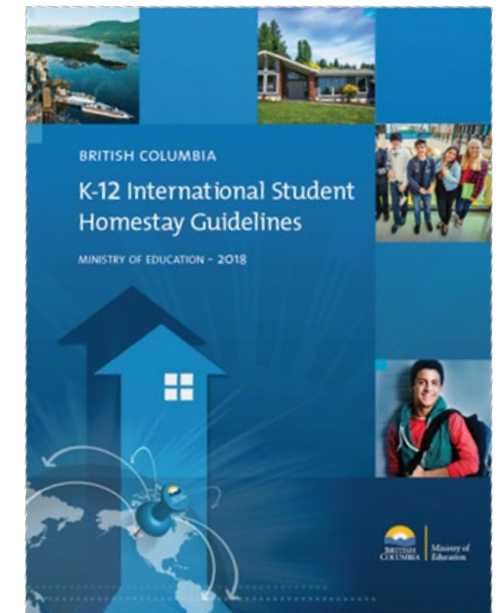
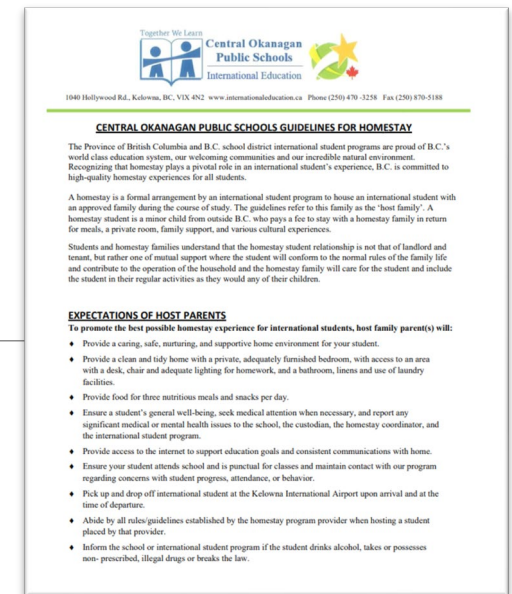
ELL Support Teachers

GESS	Daphne Brown
KSS	Nicki Graham & Lana Skelton
OKM	Lynn Simpson
MBSS	Darren Pendergast & Derek Smith
RSS	Julie Marks & Elizabeth Baerg



Homestay Guidelines

- Provide a caring, nurturing and supportive environment
- Abide by all rules /guidelines established by the program
- Agree to scheduled in-home inspections and criminal record checks
- Have no more than 2 international students
- Provide food for 3 nutritious meals per day and reasonable snacks.
- Provide a clean and tidy home with a private, furnished bedroom
- Ensure student's general well-being seeking medical attention when necessary
- Ensure the home and auto insurance are adequate. Inform Home Insurance that a non-family member is living in your home

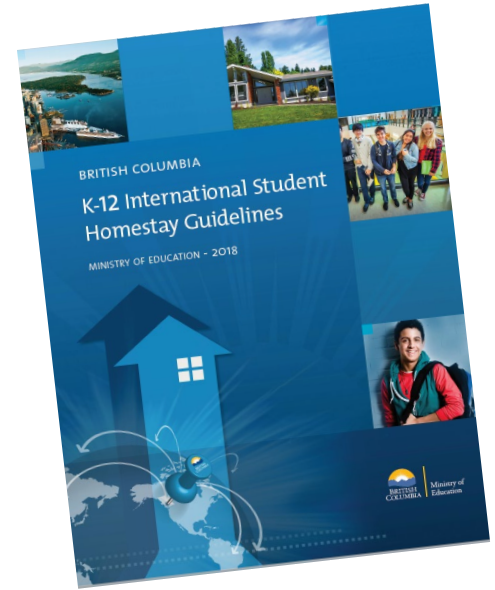


[https://www2.gov.bc.ca/assets/gov/education/administration/kindergarten-to-grade 12/internationaleducation/home_stay_guidelines.pdf](https://www2.gov.bc.ca/assets/gov/education/administration/kindergarten-to-grade-12/internationaleducation/home_stay_guidelines.pdf)



Host Parent Responsibilities

1. Provide a nurturing home environment
2. Provide regular, nutritious meals and snacks
3. Monitor and support the physical and emotional well-being of student
4. Monitor school engagement, absences and punctuality
5. Maintain contact with school/program concerning student progress
6. Communicate with homestay coordinator regarding issues, safety & medical concerns, overnight travel outside of city limits
7. Inform the program if student uses drugs or alcohol or breaks the law





Importance of Communication to Program

Good News &
Celebrations

Issues about
school, behaviour,
family updates

Medical & Safety
Concerns

Overnight trips
and travel
information

EMERGENCY NUMBER: 250-801-5684

Never assume a student has informed all adults who need to know.
Over-communication is better than no communication.



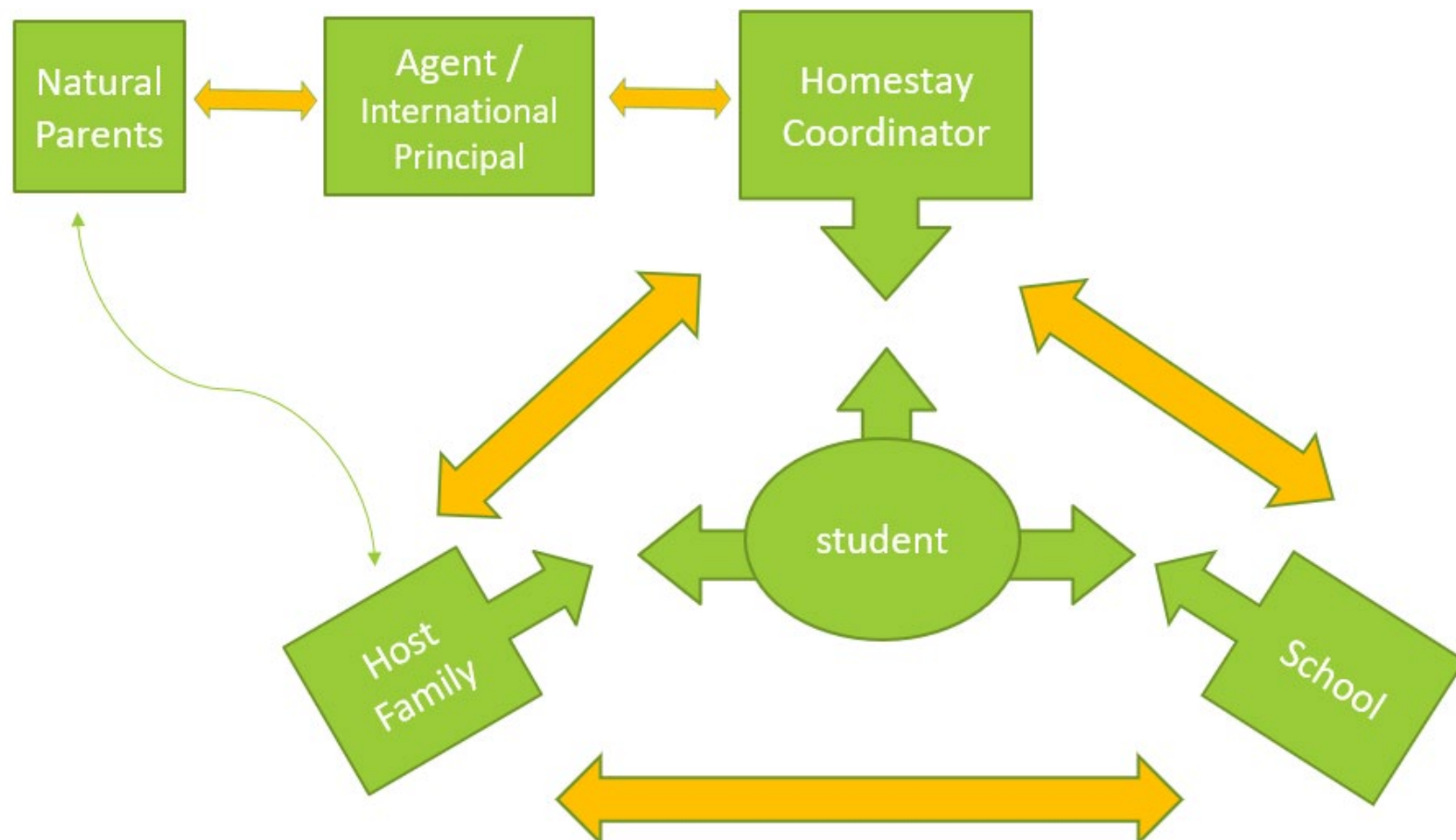
Communication with natural parents should be limited to pleasantries and highlights

If a Natural Parent contacts you with a concern;

Politely advise the natural parent to contact their agent

Let your Homestay Coordinator know of the situation

Key to a Quality Program Communication



Travel Policies

Families are encouraged to include student in family vacation plans

- In general, Host family should provide accommodation, meals and transportation (excluding air travel)

Please have a conversation with your student in advance if additional costs are required

- Student provide cost of activities and spending money
- Confirm that student has necessary travel documents needed if traveling to another country (Visa or ESTA)



Travel With Host Families

Travel within BC

- Email the homestay coordinator with details of any overnight trips including dates, destination and contact information.
- Contact the school to excuse your student from school

Travel outside of BC

- Submit a completed **Travel Request Form** . This form includes a section that requires a signature of the natural parent(s).
- Completed travel forms must be submitted to Homestay Coordinator.
- Travel by airplane must be **pre-approved** prior to booking flights
- Contact the school to excuse your student from school during the trip.

Travel outside of Canada

- Submit a completed **Travel Request Form** . This form includes a section that requires a signature of the natural parent(s).
- All travel outside of Canada must be pre-approved by the program at least two weeks prior to the planned trip
- International travel may require special documentation such as Visa, ESTA



Together We Learn
Central Okanagan
Public Schools
International Education

Central Okanagan Public Schools - International Education Department
1000 Wellington Road South, Kelowna, BC V1Y 0K6 • Phone 250-875-2270 Fax 250-875-2248 • www.cokanagan.ca

TRAVEL REQUEST FORM

Today's Date: _____ Travel Departure: _____

Student Name: _____ D.O.B. _____ Passport #: _____
First Last All born/yyyy

Host Family Name: _____ School: _____
First Last

CHECK ONE:

✓	Type of Travel	Instructions	Submit form to Homestay Coordinator
	In BC with natural parents	No form required	Inform homestay coordinator of travel plans at least one week prior to travel.
	In BC with host family	No form required	Inform homestay coordinator of travel plans at least one week prior to travel.
	Outside of BC or Canada with natural parents	Complete sections 1, 2, 3, 4, 5 & 7	Submit form at least two weeks prior to travel.
	Outside of BC or Canada with host family	Complete sections 1, 2, 3, 4, 5 & 6	Submit form at least two weeks prior to travel.
	In BC with supervisor other than host parent, natural parent or SD23 staff	Complete sections 1, 2, 3, 4, 5 & 7	Submit form at least two weeks prior to travel. Travel must be pre-approved by the program.
	Outside of BC or Canada with supervisor other than host parent or natural parent	Complete sections 1, 2, 3, 4, 5 & 7	Submit form at least two weeks prior to travel. Travel must be pre-approved by the program.
	Travelling Alone to meet program approved supervisor at destination	Complete sections 1, 2, 3, 4, 5, & 7	Submit form at least two weeks prior to travel. Travel must be pre-approved by the program.

SECTION 1 – SUPERVISION
Name the supervisor(s) and contact information of the adult who will be travelling with you. Supervisor must be 25 years of age or older and approved by the program.

✓	Supervisor	Full Name of Supervisor(s)	Phone Number	Relationship to Student
	Natural Parent (s)			
	Host Parent (s)			
	Other supervisor(s)			
	Alone			

Name of person/people you will be meeting, if any, on this trip.

SECTION 2 – PURPOSE OF TRIP
Describe the purpose of the trip and your planned activities below.

[Travel Request Form](#) (link)

Travel With Other Supervisors

- ✓ *Travel with Natural Parents in BC*
- ✓ *Student Travel with SD23 Staff*
- ✗ *Student Travelling alone*
 - *Not allowed unless approved by program*



Respite / Temporary Homestay

- Host family is responsible to make alternate arrangements with another host family from our program when possible
- Host family needs to confirm details with Homestay Coordinator in advance.
- Compensation for host families who hosts your student when your family is away (\$34 per night to be paid at drop-off time)
- If alternate supervisory arrangements are made, the supervisor must be over 25 and have a Criminal Record Check in place with our program.
- Inform Program



IMPORTANT CONSIDERATIONS



- ✓ Freedom of belief (religious, political, gender, etc.)
- ✓ Check your email daily and our website periodically
- ✓ Homestay commitment is until June 30. Please do not invite or agree for students to stay after June 30.
- ✓ Student can be moved without notice by our program at any time. However, we strive to resolve and mediate issues prior to moving students unless it is an emergency
- ✓ Cannot host for other schools, programs or agencies while hosting a SD23 student
- ✓ Inform Home Insurance that a non-family member is living in your home

STUDENT ORIENTATION

The following program rules are shared at the student orientation

NOT ALLOWED

- No smoking
- No vaping
- No alcohol
- No drugs
- No weapons



NOT ALLOWED

- No missing school
- No plagiarism
- No driving
- No driving with "L" driver
- No tattoos or piercings
- No jobs
- No mixed gender sleep-overs
- No unsupervised trips





Golden Rules for your Homestay

1. Your host family must know where you are at all times and approve of what you are doing.
2. Ask, don't tell, your host family of your plans ahead of time. Don't surprise your host family with a last minute change of plans.
 - o After school activities
 - o Plans with friends
 - o Meals away from home
3. Balance socializing with friends with spending time with your host family.
4. Keep your Canadian cell phone working and always have it with you.
5. Your host family is not a taxi service! Your host family should be available to drive you to occasional social events and activities (ask in advance). Learn how to be independent – biking, bus, etc.
6. Follow the rules of the household
 - o Quiet hours
 - o Curfew
 - o Chores / keep bedroom and bathroom clean
 - o Food
 - o Healthy electronic use
7. It is not an "open" kitchen. Host family is responsible to provide 3 meals and sensible snacks. Buy extra food if necessary.
8. Limit technology when your family is present.
9. Be polite with your words and body language.
10. Discuss concerns early and respectfully. Involve your homestay coordinator if necessary.



Homestay Compensation

The monthly compensation rate for hosting a student is \$1 000 for a full month. (\$1100 as of September 2023)

Partial months are pro-rated at a rate of \$34.00 per day.

Partial months are most common during arrivals, departures, and during student homestay moves.

Method of Payment:

Direct Deposit payments will be made at the end of the month.



studyinsured™



Medical

- § All the international students have Private Medical Insurance with Study Insured Canada
- § Students staying 10 months or longer will also receive BC MSP.
- § Study Insured becomes extended health insurance once BC medical is in place
- § Be aware and sensitive with medical conditions and needs
- § Please take students to the public clinic/hospital or use mobile doctor service
- § Consult with the program before agreeing to any medical interventions such as surgery
- § Policy details available on program website and www.studyinsured.com/centralokanagan



One contact number for all medical or mental health assistance



**STUDENT PROTECTION
AT-A-GLANCE**
Keep in a safe, easily accessible place

MEDICAL AND MENTAL HEALTH ASSISTANCE

STUDYINSURED™ ASSISTANCE

Confidential, multilingual emergency assistance
and mental health support line

1.866.883.9787

Call any time you need help. **Call every time** you seek treatment

IMPORTANT: FOR MAJOR ILLNESSES
OR INJURIES, YOU **MUST** INFORM
STUDYINSURED™ ASSISTANCE
WITHIN 48 HOURS



Speak with a doctor over video chat
by calling StudyInsured Assistance™
and asking for our **Virtual Health Service**

studyinsured™

studyinsured™

Payment of services covered by Study Insured

No payment required Method 1:

Use the Virtual Health Service 1.866.883.9787

mobileD



studyinsured™

VIRTUAL HEALTH SERVICE

connect to a licensed doctor over secure video chat

call **StudyInsured™ Assistance** to set up your appointment:

1.866.883.9787

- FREE for all StudyInsured™ students
- prescriptions and referrals via email
- 7 days a week
- doctors licensed across Canada

No payment required Method 2:

Go to a Medical Clinic with direct billing

“Find a Doctor”

www.studyinsured.com/centralokanagan

mobile[

Search Results (10)

Orchard Medical Centre

1990 Cooper Road

Kelowna, BC

250-861-3235

Direct Billing: Yes

Glenvalley Medical Centre

207-437 Glenmore Road

Kelowna, BC

250-860-5811

Direct Billing: No

Lakeshore Medical Centre

2280 Baron Rd

Kelowna, BC

250-764-8878

Direct Billing: No

Lyte Medical (Located Inside Wal-Mart Medical Clinic)

1555 Banks Rd

Kelowna, BC

236-766-1858

Direct Billing: Yes

Kelowna General Hospital

2268 Pandosy St

Kelowna, BC

250-862-4000

Refine Your Search

Type of Facility: All

Distance (km): 25

Search

Map

Satellite

StudyInsured™ Direct Pay Network

Name	Address	City	Phone
Kelowna General Hospital	2268 Pandosy St	Kelowna	250-862-4000
Orchard Medical Centre	1990 Cooper Road	Kelowna	250-861-3235
West Kelowna Medical Centre	105-2231 Louie Drive	Kelowna	250-768-6985
Lyte Medical (Inside Wal-Mart)	1555 Banks Rd	Kelowna	236-766-1858
Academy Hill Medical Clinic	975 Academy Hill Way #109	Kelowna	250-300-3284
Turtle Bay Medical Clinic	802-11850 Oceola Rd	Kelowna	778-480-6890
Whitefoot Medical Clinic-Big White Ski Resort	5375 Big White Rd	Beaverdell	250-765-0544



Please call within 48-hours of any serious medical emergency.

From Canada and the United States, call toll free 1-866-883-9787
From anywhere in the world, call collect +1 416-640-7865



Payment of services covered by Study Insured

Payment required at clinics without direct billing

Submit online claim form and receipts

Reimbursement through Sidekick (pre-paid Visa)

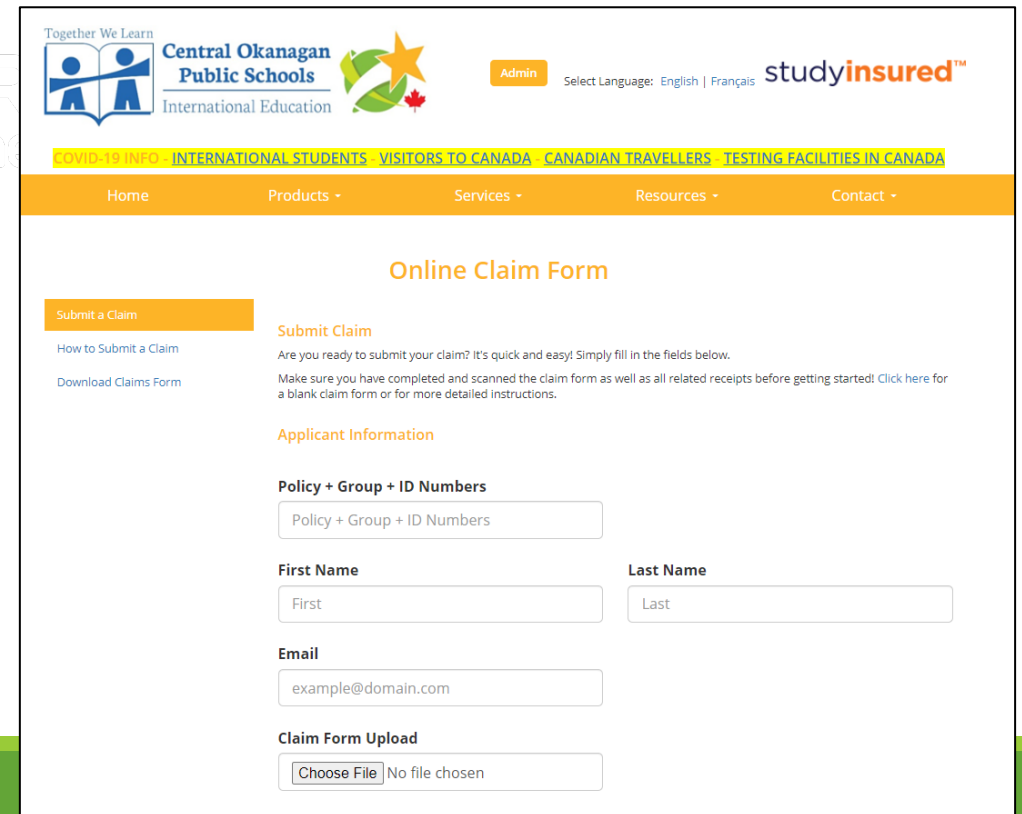


What is SideKick?

SideKick Card is the financial solution for international students in Canada 🇨🇦

Established in 2018 and based in Vancouver, our mission is to deliver innovative financial solutions for the next generation of consumers.

sidekick
studyinsured™



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COVID-19 INFO INTERNATIONAL STUDENTS VISITORS TO CANADA CANADIAN TRAVELLERS TESTING FACILITIES IN CANADA

Home Products Services Resources Contact

Online Claim Form

[Submit a Claim](#)

[How to Submit a Claim](#)

[Download Claims Form](#)

Submit Claim

Are you ready to submit your claim? It's quick and easy! Simply fill in the fields below.

Make sure you have completed and scanned the claim form as well as all related receipts before getting started! [Click here](#) for a blank claim form or for more detailed instructions.

Applicant Information

Policy + Group + ID Numbers

Policy + Group + ID Numbers

First Name

First

Last Name

Last

Email

example@domain.com

Claim Form Upload

[Choose File](#) No file chosen



MENTAL WELLNESS PHONE LINE

FREE - PRIVATE - INTERNATIONAL STUDENTS - AVAILABLE 24/7

WE'RE HERE TO LISTEN.



Life is a struggle sometimes—and that's okay. Call the mental wellness phone line to connect with a counsellor who will offer support and guidance.

- **FREE** and available 24/7, day or night
- Available in over 180 languages
- Video chat and in-person counselling, where available
- **100% private and confidential:** your conversation is private between you and your counsellor, and will not be reported to your insurance company, your school, or your parents



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Summary of Benefits

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StudyInsured Assistance

Dial 1 866 883 9787 Before Seeking Medical Care

[Learn More](#)

Services

Insurance 101

Understand the information in your insurance package and the importance of every item in it.

[Learn more](#)

Claims

Download a claim form and learn how to submit your claim.

[Learn more](#)

Health Services

Take advantage of our Student Health and Wellness Assistance Program or use our Find a Doctor tool.

[Learn more](#)

www.studyinsured.com/centralokanagan



KEY DATES 2023/24

DATE	EVENT
August 28 - 30	Welcoming Students at Airport*
August 31 - September 1	Orientation for new students at schools
September 5	First day of school - half day session
September 12	Green Bay Orientation
January 25 - 26	Suggested departure dates for first semester students **
January 27 - 28	Suggested arrival dates for second semester students*
January 29	New student orientation
June 22 - 26	Suggested departure dates for students**

* Students look forward to meeting you. Please be in town to welcome students.

** Please do not invite students to stay longer.



Together We Learn

Central Okanagan Public Schools

International Education



Departures

Please check with your International student to confirm most recent departure information.

Arrivals

Please check in with International program staff at the airport

- Welcome signs encouraged
- Welcome bag provided by program
- Study Permits need to be scanned

Flight Changes

If you hear of any flight change information from your student, please inform Homestay Coordinator



Monthly Activities



Fall

September
October
November

Green Bay New Student Welcome Orientation
Historic O'Keefe Ranch Visit & Haunted Corn Maze
Host Family Event: Bowling & Pizza

Winter

December
January
February

Holiday Movie Matinee
Downtown ice skating & Tim Hortons
Kelowna Rockets Hockey Game

Spring

March
April
May
June

Big White Tubing
Spring Formal Dance
Myra Canyon Adventure Course
Green Bay Farewell



CENTRAL OKANAGAN INTERNATIONAL EDUCATION STUDENT OPTIONAL SIGHTSEEING TRIPS



VANCOUVER 3-DAY TOUR

Fall: October 13-15, 2022
Spring: April 23-25, 2023



- Roundtrip Transportation
- City Sightseeing including Stanley Park, Granville Island and Gastown
- 2-nights hotel accommodation
- Breakfast Daily
- Experienced, fun and friendly tour guide
- Shopping at Metrotown Mall
- 1 Dinner at the Old Spaghetti Factory
- Admission to FlyOver Canada & Capilano Suspension Bridge

Fall from
\$605

Spring from
\$625

BANFF & CALGARY 4-DAY TOUR

Spring Break: March 20-23, 2023
Spring Break: March 27-30, 2023



- Roundtrip Transportation
- Experienced, fun and friendly tour guide
- 3 nights' hotel accommodation
- Breakfast daily
- Group Dinner in Calgary
- Group Dinner & Bowling in Banff
- Lake Louise and Chateau Visit
- Admissions to Banff Gondola, Telus Science Centre & Calgary Tower
- Optional add on activities available

From
\$905

VICTORIA 3-DAY TOUR

Fall: October 27-29, 2022
Spring: May 4-6, 2023



- Roundtrip Transportation including BC Ferries
 - 2-nights hotel accommodation
 - Experienced, friendly and fun tour guide
 - Breakfast Daily
 - 1 Group Dinner at Old Spaghetti Factory
 - City Sightseeing including stop at Mile 0, Fisherman's Wharf, Victoria Inner Harbour & Legislative Buildings
 - Admission to Butchart Gardens & Royal Museum
- Possible add-ons:
- Whale Watching Tour - \$85 (age 13-18)

Fall from
\$692

Spring from
\$722

Optional Trips

Fall

- Vancouver
- Victoria

Spring

- Rocky Mountains & Calgary
- Vancouver
- Victoria





Homestay Family Appreciation Night

June 14th

4:30 – 7:00pm

BNA Brewing Co. – upstairs
1250 Ellis St.



QUESTIONS

