



2025/26 Season Pass Purchase Instructions

SD23 International Education Program

This guide is valid from June 1 2025 to October 19 2025

How to Purchase a Season Pass Online

Step 1: Go to <https://www.bigwhite.com/season-passes> and click on the

BUY ONLINE

Step 2: Click on 3 line menu button



Then click sign in & create an account.

eStore

Summer Lift Tickets

Season Passes

Summer Rentals

Rentals

Sign In

Sign In

New user? [Create an account](#)

Please sign in or create an account.

Email

CONTINUE

Step 3: Enter the account details. The account must be set up using the parent's information. Children under 19 cannot be the primary account holder.

ACCOUNT DETAILS

FIRST NAME

LAST NAME

EMAIL

This email will be your username

PASSWORD

CONFIRM PASSWORD

PHONE

DATE OF BIRTH

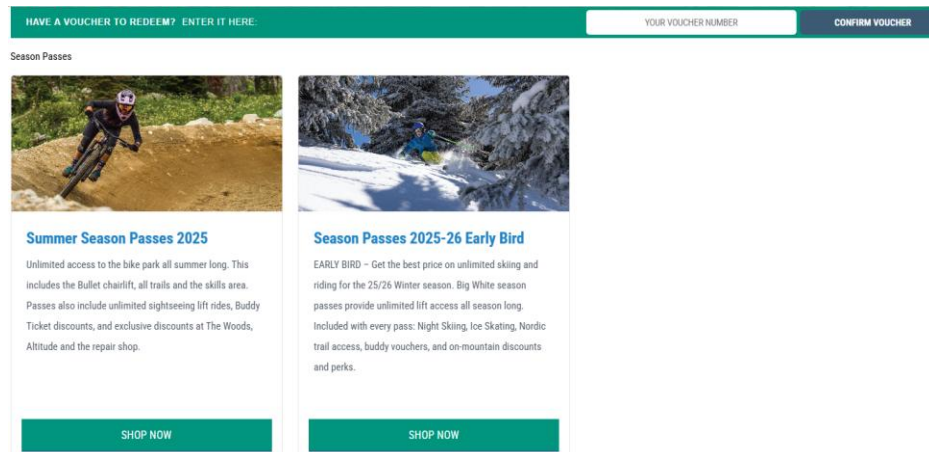
DAY MONTH YEAR

dd mm yyyy

CREATE ACCOUNT

Step 4: Click “create” once registration is complete.

Step 5: Click on Season Passes 2025-26.



Step 6: Select the correct age category for the child. At this step you can also choose the payment plan option and add season pass insurance and tubing. Click “add to cart”

A screenshot of a 'Season Passes 2022-23' selection form. At the top, there are three tabs: 'Adult', 'Pay Full Price', and 'Opt Out'. Below these are several age category options, each with a radio button and a checkmark icon: 'ADULT Age 19-64' (checked), 'YOUTH Age 13-18' (checked), 'CHILD Age 6-12', 'TOT Age 0 - 5', 'SENIOR Age 65+', and 'STUDENT Age 19+'. Below the age categories is a section for 'PAYMENT PLAN OR PAY-IN-FULL' with a dropdown menu set to 'Pay Full Price'. This is followed by a 'SEASON PASS INSURANCE' section with a dropdown menu set to 'Opt Out', and a 'TUBING PASS' section with a dropdown menu set to 'Opt Out'. At the bottom, there is a green 'ADD TO CART >' button and a blue button showing the price '\$899'.

Step 7: You can now review your shopping cart. You can add more passes to your purchase or click “checkout” if you are ready to purchase the pass.

Shopping Cart (1)

UNASSIGNED

Season Passes 2022-23 \$509

Youth Pay Full Price Opt Out

SHOW DETAILS REMOVE

ORDER SUMMARY

Sub-Total	\$509
Taxes	
GST & PST	\$25.45
Total	\$534.45

Apply Discount Code

CHECKOUT

Step 8: The season pass must be assigned to the person that will be using it. Click “Add group Member”. Enter your child’s name and birthdate and click “add member”. The child will now be in your group and you can assign them to the season pass.

Assign Products

Products often have age restrictions, so only guests of the correct age can be assigned to specific products.

Season Passes 2022-23

Youth Pay Full Price Opt Out Opt Out

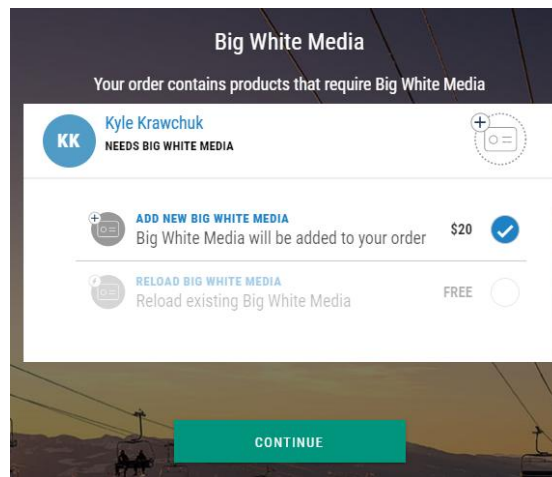
SHOW DETAILS

Select Group Member

Manage Your Group EK Show Group

CONTINUE

Step 9: A \$20 media fee is charged for all new season pass purchases. Click “continue”.



Big White Media

Your order contains products that require Big White Media

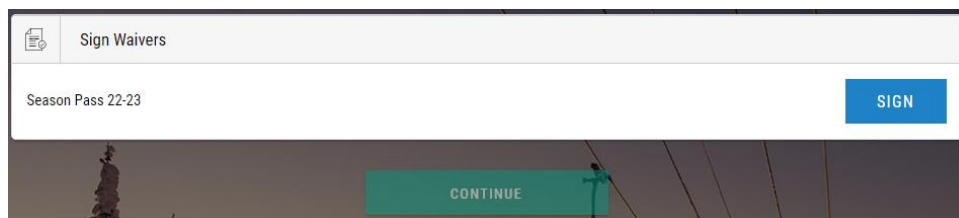
Kyle Krawchuk
NEEDS BIG WHITE MEDIA

ADD NEW BIG WHITE MEDIA
Big White Media will be added to your order \$20 ☒

RELOAD BIG WHITE MEDIA
Reload existing Big White Media FREE ☐

CONTINUE

Step 10: A release of liability waiver must be reviewed and agreed to before a purchase can be made. Click “Sign” to open the waiver. Enter required guardian information. The guardian will then have to initial 6 times. Check the “I agree” box and add your signature. Click “submit”



Sign Waivers

Season Pass 22-23

SIGN

CONTINUE

Step 11: Enter payment details and billing information for the credit card holder.

Step 12: Confirmation of Purchase. The pass has been purchased and a purchase receipt and confirmation will be sent to the email on file.

Season Pass Photo Update Instructions

1. Log in to your account on the [eStore >>](#)
2. Click the "My Account" tab
3. Select "My Account"
4. Scroll down to "Group Members"
5. Click "New Photo" to upload a photo
6. Save and repeat for each group member

Big White Ski Resort requires your photos to follow this criteria:

- Clear and Visible
- Eyes open and clearly visible
- No Sunglasses/goggles
- Not Hats, helmets or head coverings (Unless worn daily for religious or medical reasons)
- Uniform Lighting and no shadows

If a photo cannot be uploaded online, a photo will be taken when the pass is picked up.

Release of Liability Waiver

All season passholders 19 and older must sign a physical waiver in person at the ticket office. Passholders under 19 must have a parent sign the liability waiver. If the parent is not in Kelowna we can complete this waiver online.

Once your child's season pass has been purchased, please email resortservices@bigwhite.com to request the online waiver link and instructions.

Your child's season pass will not work until the online waiver has been successfully completed.

Season Pass Pick Up

Season passes can be picked up now at the Big White Kelowna office. Passes can also be picked up at the village ticket office when the mountain is open. Photo ID is required to pick up the pass.

Kelowna Office:

1894 Ambrosi Road

Hours: Monday to Friday 8am to 4:30pm

Village Ticket office:

Big White Village Centre Mall

Hours: 8am to 4:00pm daily from November 27th