



SD23 International Education Program 2025/26 Season Pass Guide

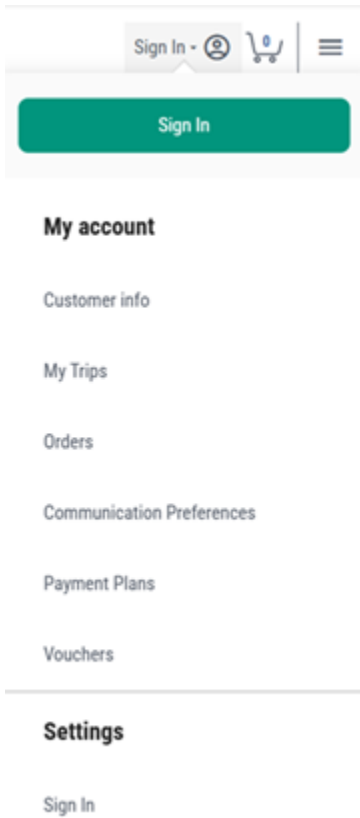
This guide is valid from January 1 to April 6, 2026

The Instructions below to create profiles for the season pass purchase. Please note in order to secure the International student pricing the season pass **can only be purchased in person.**

As long as all steps are completed below prior to the purchase, your child will be able to purchase, collect the pass and it will be ready for use their first day on mountain.

Step 1: Go to [Big White Season Passes](#) to go to the estore.

Step 2: Click Sign In on top of screen, then the green sign in button below.



Step 3: Sign In page, Select create an account.

Sign In

New user? [Create an account](#)



Please sign in or create an account.

Email

CONTINUE

Step 4: Enter the account details. The account must be set up using the parent’s information. Children under 19 cannot be the primary account holder.

ACCOUNT DETAILS

FIRST NAME

LAST NAME

EMAIL

This email will be your username

PASSWORD

CONFIRM PASSWORD

PHONE

DATE OF BIRTH
DAY MONTH YEAR

CREATE ACCOUNT

Step 5: Click “create account”.

Step 6: Use drop down menu and select ‘Customer info’

Your Account

- My account**
- Customer info
- My Trips
- Orders
- Communication Preferences
- Payment Plans
- Vouchers

Step 7: The season pass must be assigned to the person that will be using it. Click “Add Member”. Enter your child’s name and birthdate and click “add member”. The child will now be in your group. You are welcome to add a photo if you like.

Big White Ski Resort requires your photos to follow these criteria:

- Clear and Visible
- Eyes open and clearly visible
- No Sunglasses/goggles
- Not Hats, helmets or head coverings (Unless worn daily for religious or medical reasons)
- Uniform Lighting and no shadows

Step 8: Log out of account and estore

Step 9: Please email resortservices@bigwhite.com to request the online waiver link and instructions.

PLEASE NOTE – the Season Pass will not be ready to use until the online waiver is completed and our team has been notified.

Step 10: Child purchase and collect season pass in person from the Kelowna Office.

Season passes can be purchased at:

Big White Kelowna office

1894 Ambrosi Road

Hours: Monday to Friday 8am to 4:30pm - closed between 12 and 12:30 for lunch.

If you have any questions or need assistance please email resortservices@bigwhite.com or call 250-491-6111.