

Student Situations – Who to Contact & When

SITUATION		WHEN	WHO	
	Fatality	<i>Immediately</i>	911	Emergency Phone 250-801-5684 District Principal 250-801-3335
	Serious injury <i>(i.e., head injury or potential surgery required)</i>	<i>Immediately</i>	911	Emergency Phone 250-801-5684
	Arrest			Emergency Phone 250-801-5684
IMPORTANT: The District Principal is the custodian for students in homestay and therefore is the one with legal authority to make decisions regarding students. As such, it is mandatory that the Program is notified immediately in these above three (3) types of situations.				
	Physical injury, or health concern	The next business day	Program Manager	
	Drug/alcohol use, or illegal activity			
	Developing wellness concerns	Within current business week	Program Manager	
	Continued disregard for house rules			
	Academic and/or attendance concern	Within current business week	International Teacher at the school	
	Mediation	Within current business week	Program Manager	
	Student move			
	Travel	At least 2 weeks before travel	Travel Request eForm (link on website) Inquiries directed to homestay@sd23.bc.ca	
	General questions	Website 24/7 Business hours	www.internationaleducation.ca Program Main Office 250-470-3258	

Student Wellness Resources



Ministry of
Education and
Child Care

The Ministry of Education and Childcare outline the following resources regarding child health and safety:

B.C. Helpline for Children

Phone: 310- 1234

- May be called to report when a child or youth under 19 years of age is being abused or neglected
- There is a legal duty to report concerns to a child welfare worker

Kids Help Phone

Phone: 1-800-668-6868

- Provides counselling and mental health support

Kelty Mental Health Resource Center

<http://keltymentalhealth.ca>

- Resources regarding mental health issues, substance use, medications and healthy living

HealthLink BC 8-1-1 Services

Phone: 811

- Free-of-charge provincial health information and advice phone line available in B.C.

Suicide Crisis Helpline

Text/ Phone: 988

<https://988.ca>

- Confidential, free, 24-hour access to responders trained in suicide prevention