



2026/27 Season Pass Purchase Instructions

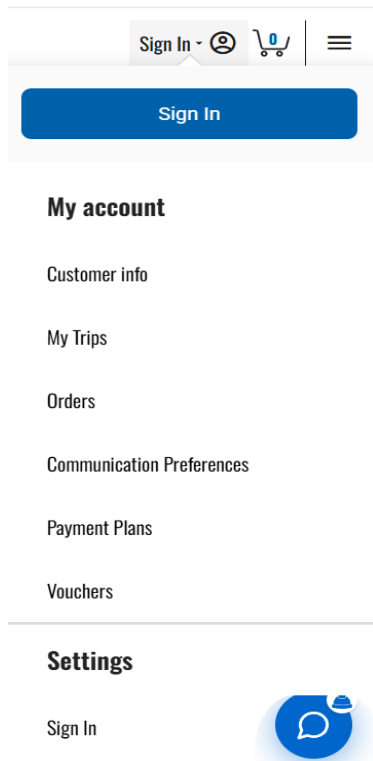
SD23 International Education Program

This guide is valid from June 1 2026 to October 18 2026

How to Purchase a Season Pass Online

Step 1: Go to <https://www.bigwhite.com/season-passes>, scroll down and click on the **BUY ONLINE** button to go to the estore.

Step 2: Click on Sign In menu button **Sign In** -   |  . Then click sign in & create an account with the parents email.



Sign in

Email*

 Success!

Continue

Don't have an account? [Create account](#)

[Lookup email by pass number](#)

OR



Continue with Google

Step 3: Enter the account details. The account must be set up using the parent's information. Children under 19 cannot be the primary account holder.

Almost there! Finish setting up your account.

Account details

First Name	Last Name	
 Phone Number	Zip	
Birthdate		
Day	Month	Year
☐ Receive updates and what's new happening at Big White		
<button>Continue</button>		

Step 4: Click “continue” once account set up is complete.

Step 5: Click on Season Passes 2026-27.

HAVE A VOUCHER TO REDEEM? ENTER IT HERE:		YOUR VOUCHER NUMBER	CONFIRM VOUCHER
Season Passes			
			
Season Passes 2026-27 Early Bird EARLY BIRD – Get the best price on unlimited skiing and riding for the 26/27 winter season. Big White season passes provide unlimited lift access all season long, plus Night Skiing, Ice Skating, Nordic trail access, buddy, tubing & group lesson vouchers and on-mountain discounts and perks.	Summer Season Passes 2026 Enjoy unlimited access to the bike park all summer long, including the Bullet Chairlift, all trails, and the skills area. Your season pass also includes unlimited scenic lift rides, Buddy Ticket discounts, and exclusive savings at The Woods, Altitude, and the repair shop.		
Pricing varies by age	\$1,099	Pricing varies by age	\$299

Step 6: Select the correct age category for the child. At this step you can also choose to opt in to the payment plan option and add season pass insurance and tubing. Under Item Summary Click “add to cart”

[Season Passes](#) > Season Passes 2026-27 Early Bird

Season Passes 2026-27 Early Bird

EARLY BIRD – Get the best price on unlimited skiing and riding for the 26/27 winter season. Big White season passes provide unlimited lift access all season long, plus Night Skiing, Ice Skating, Nordic trail access, buddy, tubing & group lesson vouchers and on-mountain discounts and...

[See more](#)

Age

Age
Youth (Age 13-18) ▼

Payment Plan or Pay-In-Full

Payment Plan or Pay-In-Full
Pay Full Price ▼

Season Pass Insurance

Season Pass Insurance
Opt Out ▼

Tubing Pass - Youth

Tubing Pass - Youth
Opt Out ▼

Item Summary
(1) Season Passes 2026-27 Early Bird - Youth (Age 13-18), Pay Full Price
\$579

Total **\$579**
[Add To Cart](#)

Step 7: You can now review your shopping cart. You can add more passes to your purchase or click “checkout” if you are ready to purchase the pass.

✓ **Item Added** ✕

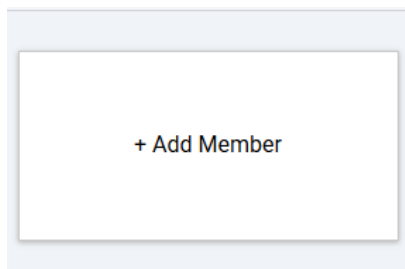
1 Season Passes 2026-27 Early Bird - Youth (Age 13-18), Pay Full Price	\$579
Per Item Subtotal	\$579
Per Item Total	\$579
Cart Total	\$579

Apply discount codes in the [cart](#)

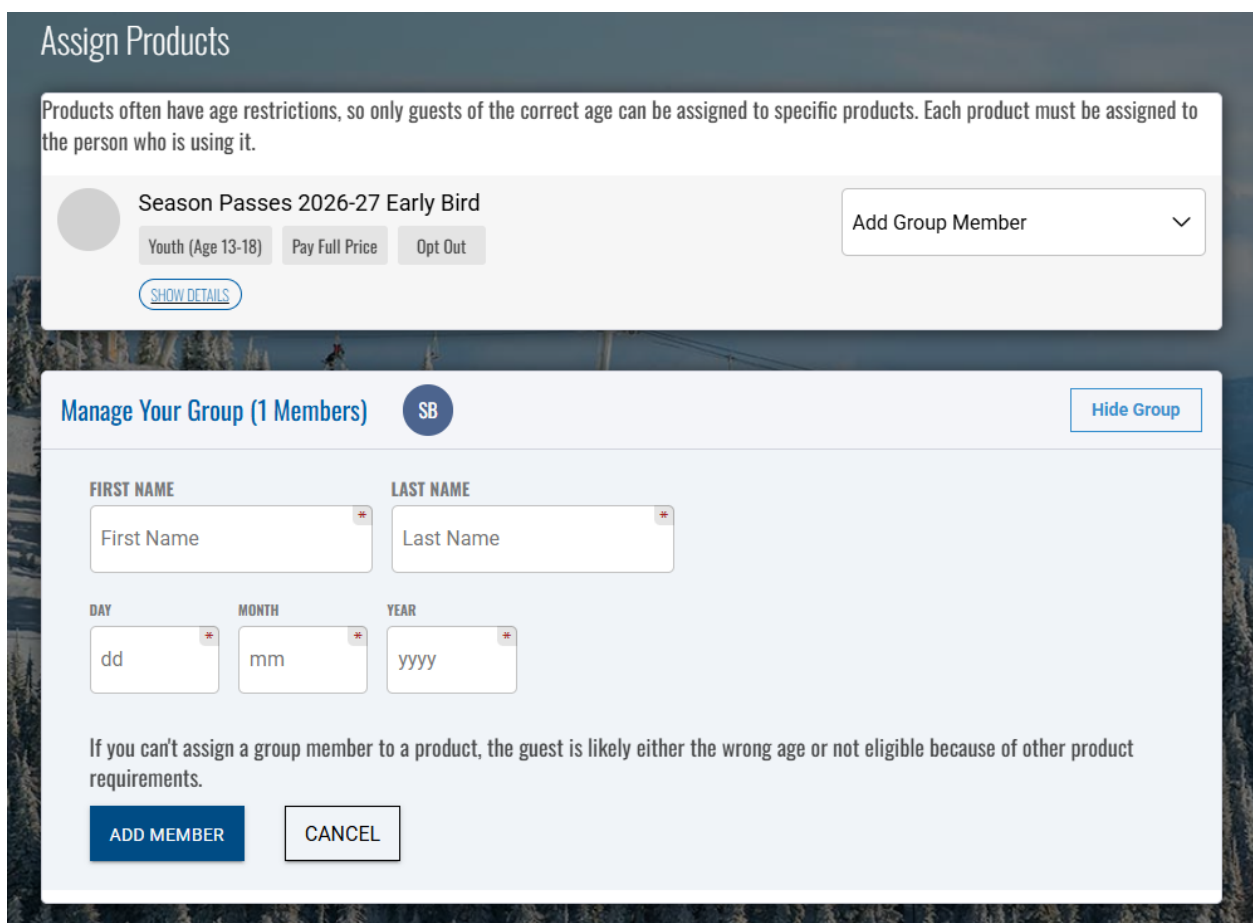
[View Cart](#) [Checkout](#)

Step 8: The season pass must be assigned to the person that will be using it. Use the “Select Group Member” drop down menu.

Click “Add group Member”, then +Add Member



Enter your child’s name and birthdate and click “add member”. The child will now be in your group and you can assign them to the season pass and click continue.



The screenshot shows a two-part interface. The top part, titled 'Assign Products', has a background image of a snowy mountain. It contains a text box explaining age restrictions, a product card for 'Season Passes 2026-27 Early Bird' with options for 'Youth (Age 13-18)', 'Pay Full Price', and 'Opt Out', a 'SHOW DETAILS' link, and an 'Add Group Member' dropdown menu. The bottom part, titled 'Manage Your Group (1 Members)', has a light blue background. It features a group member card with a blue circle containing 'SB' and a 'Hide Group' button. The card contains form fields for 'FIRST NAME' and 'LAST NAME' (each with a red asterisk), and 'DAY', 'MONTH', and 'YEAR' (each with a red asterisk and placeholder text 'dd', 'mm', 'yyyy'). A note at the bottom explains that assignment failures are due to age or eligibility. At the bottom are 'ADD MEMBER' and 'CANCEL' buttons.

Assign Products

Products often have age restrictions, so only guests of the correct age can be assigned to specific products. Each product must be assigned to the person who is using it.

 **Season Passes 2026-27 Early Bird**

Youth (Age 13-18) Pay Full Price Opt Out

[SHOW DETAILS](#)

Add Group Member ▼

Manage Your Group (1 Members) [Hide Group](#)

FIRST NAME *

LAST NAME *

DAY * **MONTH** * **YEAR** *

If you can't assign a group member to a product, the guest is likely either the wrong age or not eligible because of other product requirements.

ADD MEMBER **CANCEL**

Step 9: A \$20 media fee is charged for all new season pass purchases. Click “continue”.

Big White Media

Your order contains products that require Big White Media

SB

Stanley Branderson
NEEDS BIG WHITE MEDIA

	ADD NEW BIG WHITE MEDIA Media Cards will be added your order	\$20	☒
	RELOAD BIG WHITE MEDIA Reload existing media cards	FREE	☐

CONTINUE

Step 10: A release of liability waiver must be reviewed and agreed to before a purchase can be made. Click “Sign” to open the waiver. Enter required guardian information. The guardian will then have to initial 6 times. Select both the “I Agree” box and add your signature. Click “submit”

 Sign Waivers

Season Pass Waiver 26-27

SIGN

Step 11: Enter payment details and billing information for the credit card holder.

Step 12: Confirmation of Purchase. The pass has been purchased and a purchase receipt and confirmation will be sent to the email on file.

Season Pass Photo Update Instructions

1. Log in to your account on the [eStore >>](#)
2. Click the “Sign In” tab, sign in to your account
3. Select “My Account”
4. Select “Customer info”
5. Click “New Photo” to upload a photo
6. Save and repeat for each group member

Big White Ski Resort requires your photos to follow this criteria:

- Clear and Visible
- Eyes open and clearly visible
- No Sunglasses/goggles
- Not Hats, helmets or head coverings (Unless worn daily for religious or medical reasons)
- Uniform lighting and no shadows

If a photo cannot be uploaded online, a photo will be taken when the pass is picked up.

Release of Liability Waiver

All season passholders 19 and older must sign a physical waiver in person at the ticket office. Passholders under 19 must have a parent sign the liability waiver. If the parent is not in Kelowna we can complete this waiver online.

Once your child's season pass has been purchased, please email resortservices@bigwhite.com to request the online waiver link and instructions.

Your child's season pass will not work until the online waiver has been successfully completed.

Season Pass Pick Up

Season passes can be picked up now at the Big White Kelowna office. Passes can also be picked up at the village ticket office when the mountain is open. Photo ID is required to pick up the pass.

Kelowna Office:

1894 Ambrosi Road

Hours: Monday to Friday 8am to 4:30pm, closed between 12 and 12:30 for lunch

Village Ticket office:

Big White Village Centre Mall

Hours: 8am to 4:00pm daily from November 26th

****** Once again, passes cannot be collected without the completed waiver. Parents, please email resortservices@bigwhite.com to request the online waiver******